

**ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE**  
**17 SEPTEMBER 2014**

|  |   |   |
|--|---|---|
| <b>Title of paper:</b>   | <b>Nottingham City Homes Performance Update</b>   |   |
| <b>Director(s)/<br/>Corporate Director(s):</b>   | Nick Murphy<br>Chief Executive of Nottingham City Homes   | <b>Wards affected:</b><br>Arboretum,<br>Dunkirk and Lenton,<br>Radford and Park |
| <b>Report author(s) and<br/>contact details:</b>   | Lynn Standen<br>Tenancy and Estate Manager<br><a href="mailto:lynn.standen@nottinghamcityhomes.org.uk">lynn.standen@nottinghamcityhomes.org.uk</a><br>0115 833 8233<br><br>Paul Howard<br>Tenancy and Estate Manager<br><a href="mailto:paul.howard@nottinghamcityhomes.org.uk">paul.howard@nottinghamcityhomes.org.uk</a><br>0115 883 8232 |   |
| <b>Other colleagues who<br/>have provided input:</b>   | None  |   |
| <b>Date of consultation with Portfolio Holder(s)<br/>(if relevant)</b>   | N/A   |   |
| <b>Relevant Council Plan Strategic Priority:</b>   |   |   |
| Cutting unemployment by a quarter  |   | <input type="checkbox"/>  |
| Cut crime and anti-social behaviour  |   | <input type="checkbox"/>  |
| Ensure more school leavers get a job, training or further education than any other City  |   | <input type="checkbox"/>  |
| Your neighbourhood as clean as the City Centre   |   | <input type="checkbox"/>  |
| Help keep your energy bills down   |   | <input type="checkbox"/>  |
| Good access to public transport  |   | <input type="checkbox"/>  |
| Nottingham has a good mix of housing   |   | <input type="checkbox"/>  |
| Nottingham is a good place to do business, invest and create jobs  |   | <input type="checkbox"/>  |
| Nottingham offers a wide range of leisure activities, parks and sporting events  |   | <input type="checkbox"/>  |
| Support early intervention activities  |   | <input type="checkbox"/>  |
| Deliver effective, value for money services to our citizens  |   | <input checked="" type="checkbox"/>   |
| <b>Summary of issues (including benefits to customers/service users):</b>  |   |   |
| The performance report provide updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes (NCH).  |   |   |
| The reports provide summary updates on the following key themes:   |   |   |
| <ul style="list-style-type: none"> <li>• Capital Programme and major work</li> <li>• Area Regeneration and Environmental Issues</li> <li>• Key messages from the Tenant and Leasehold Congress</li> <li>• Tenant and Residents Associations updates</li> <li>• Area Performance Figures</li> <li>• Good news stories and positive publicity</li> </ul> |   |   |
| <b>Recommendation(s):</b>  |   |   |
| <b>1</b>   | To note and comment on the NCH performance update in Appendices 1 and 2.  |   |

## **1 REASONS FOR RECOMMENDATIONS**

- 1.1 The NCH performance update provides a descriptive and statistical picture of what is happening at an area level so that the Area Committee and Community Representatives can comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 It also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 The performance update has been important for a number of years in Nottingham as a means of engaging better with tenants and leaseholders and to drive forward service improvement.
- 2.2 NCH has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The performance update helps us to understand where we are doing well and which areas need to be improved.
- 2.3 Following the decision to have a NCH representative attend Area Committee, it was decided to provide the performance update report.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 None

## **4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)**

- 4.1 None

## **5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

- 5.1 None

## **6 EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

- Not needed (report does not contain proposals or financial decisions)
- No
- Yes— Equality impact Assessment attached

## **7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

- 7.1 None

## **8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

- 8.1 None

